

Citrix Receiver MacOS Mojave Certificate Error

If you are running MacOS Mojave and missing the RSA Comodo Domain Validation Certificate, follow the instructions below/

1. Install Citrix Receiver 12.9.1

<https://www.citrix.com/downloads/citrix-receiver/mac/receiver-for-mac-latest.html>

2. Go to the [EICAPPS](#) website

3. Sign in with your Novell Credentials

NetScaler Gateway x +

← → ↻ <https://eicapps.eng.fiu.edu/vpn/index.html> ☆ | 🔒 | ⓘ | ⋮

 **Engineering & Computing**
FLORIDA INTERNATIONAL UNIVERSITY

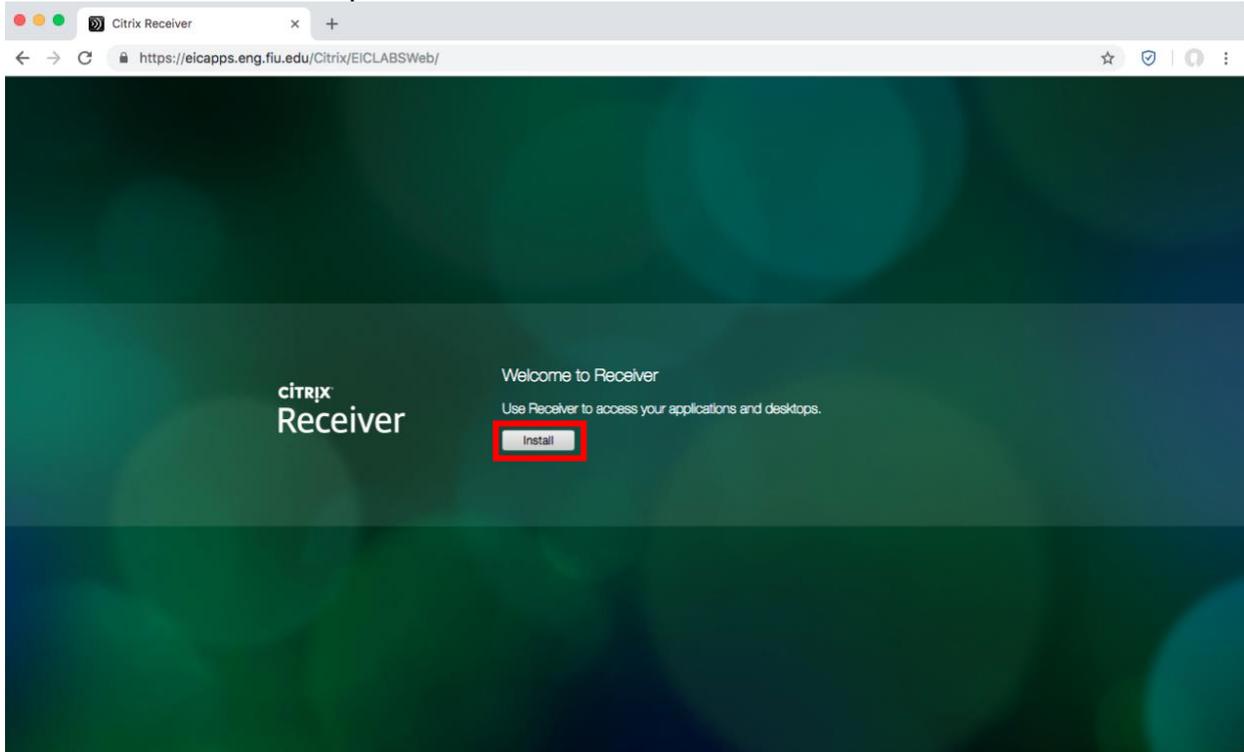
Please log on

User name

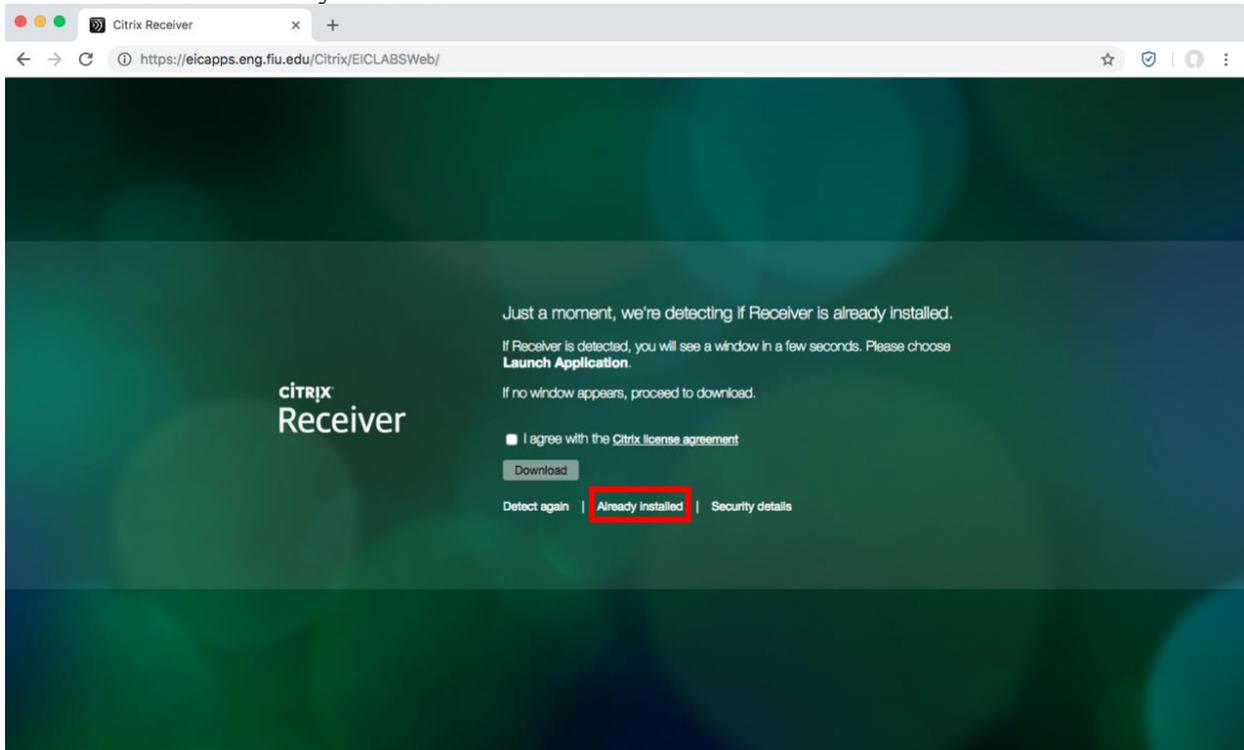
Password

Please Login with your Novell User name (ex: jdoe001) and password.
If you still have trouble logging in, contact EIC for support at 305-348-3034 or go to EC2805
if you forgot your novell username and password please go to eic.fiu.edu

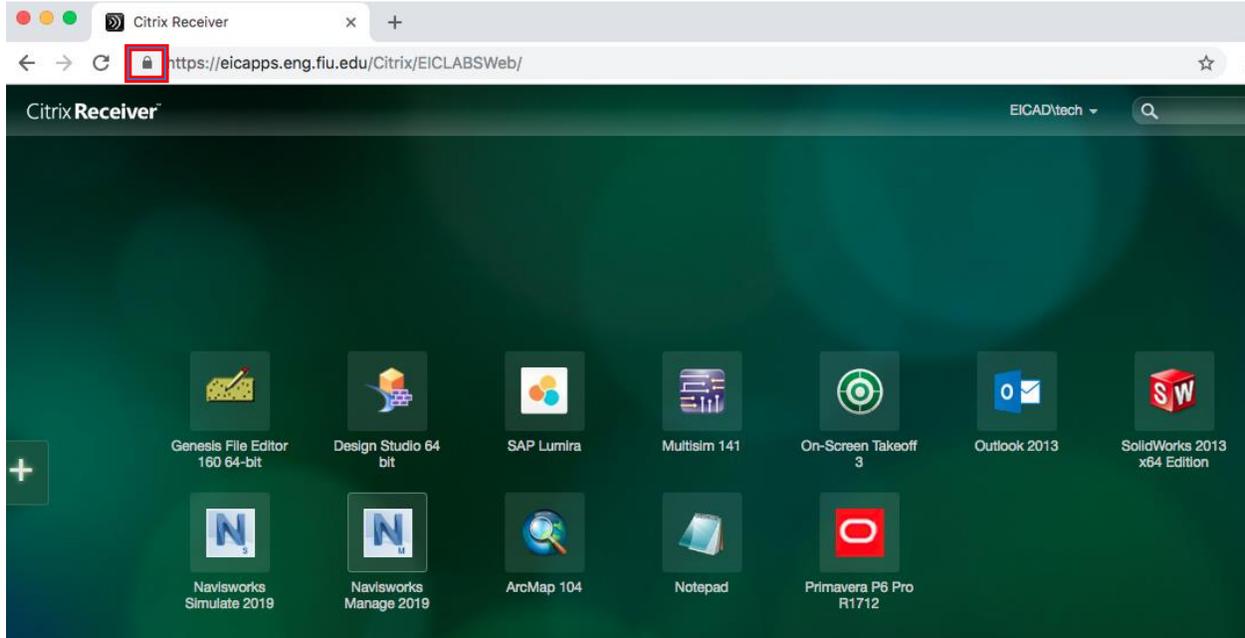
4. Click on “Install” option.



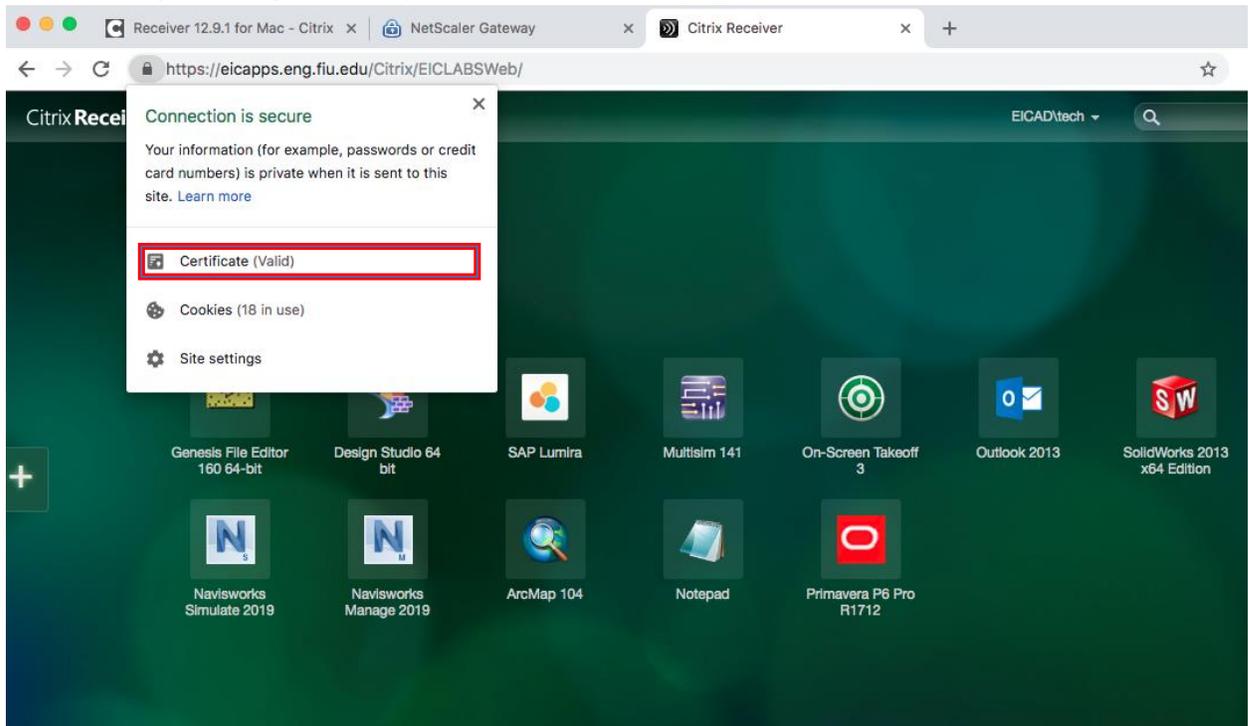
5. Click on “Already Installed”



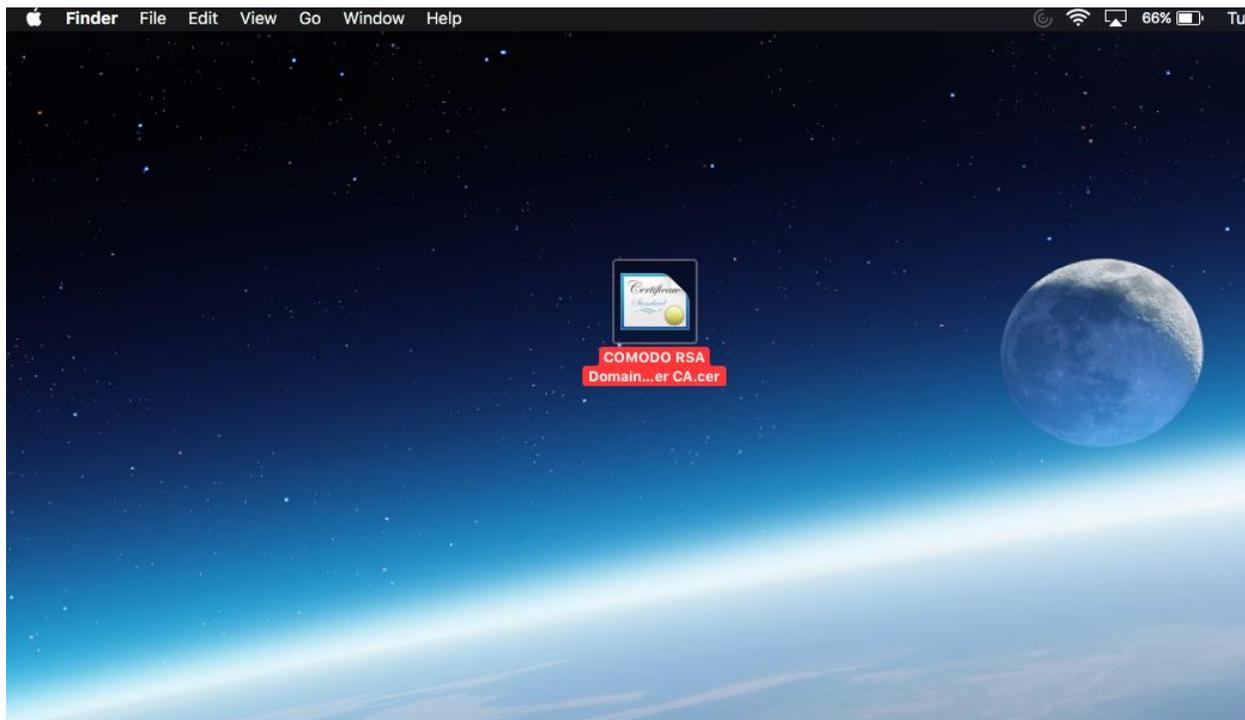
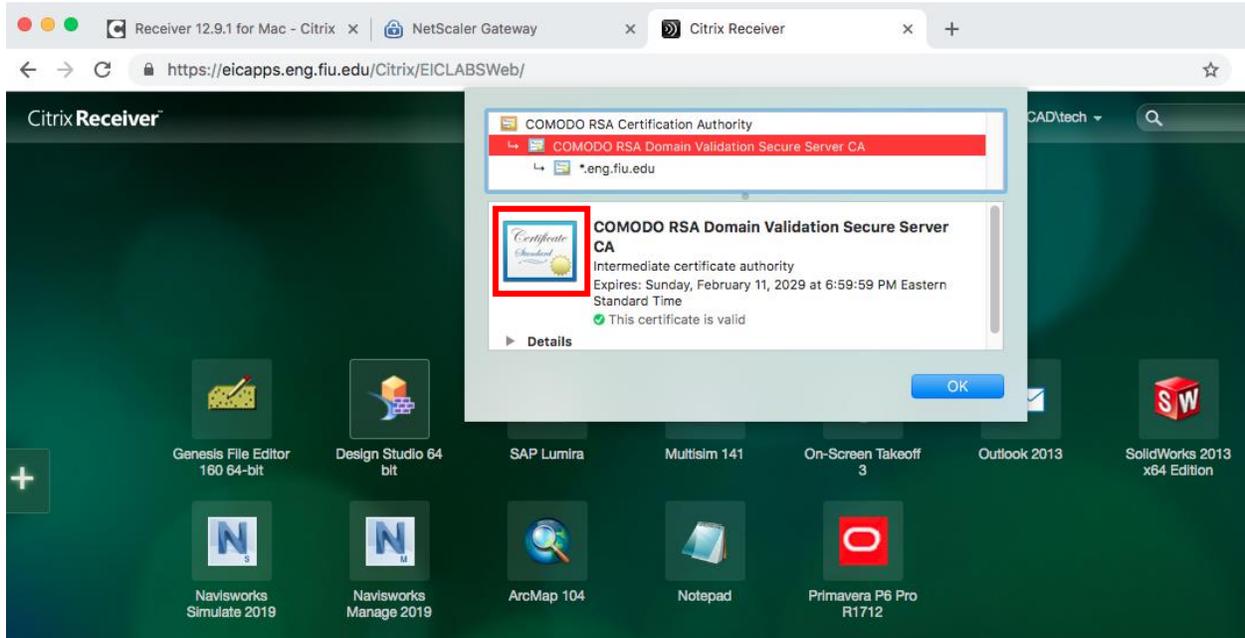
6. This screen will pop up. Click on icon next to the URL:



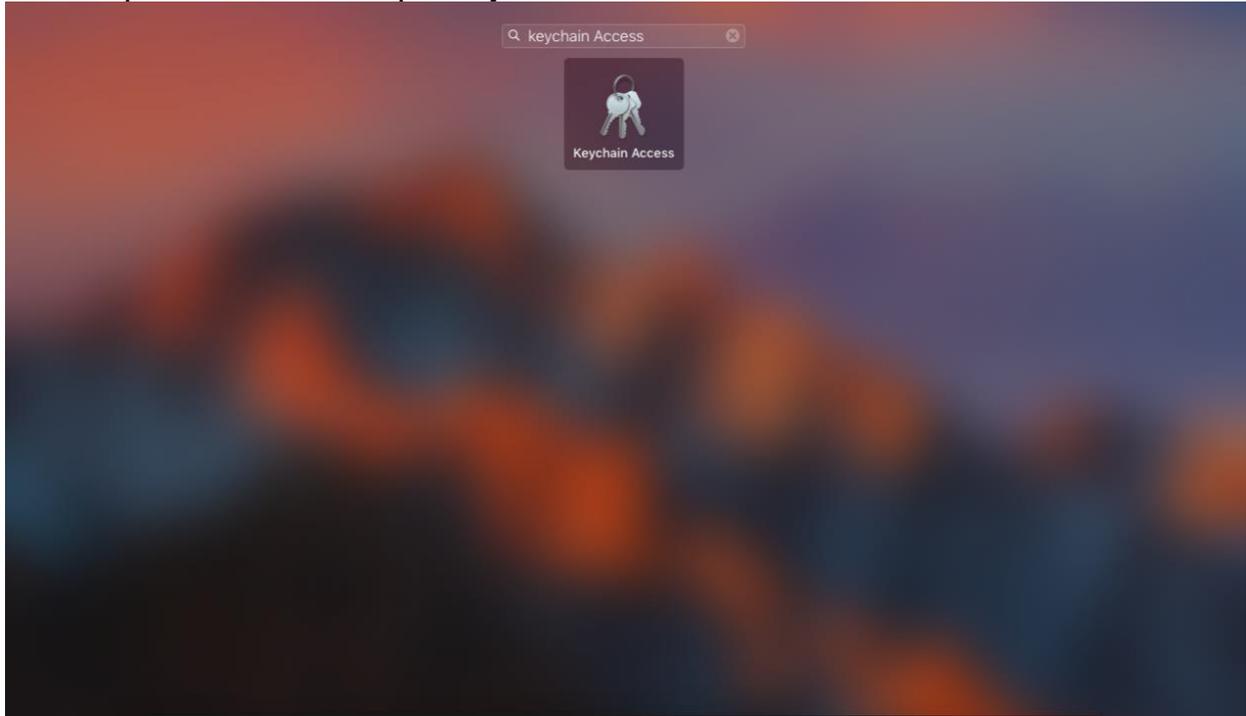
7. If you are using Google Chrome, this screen will pop up:
a. Click on Certificates



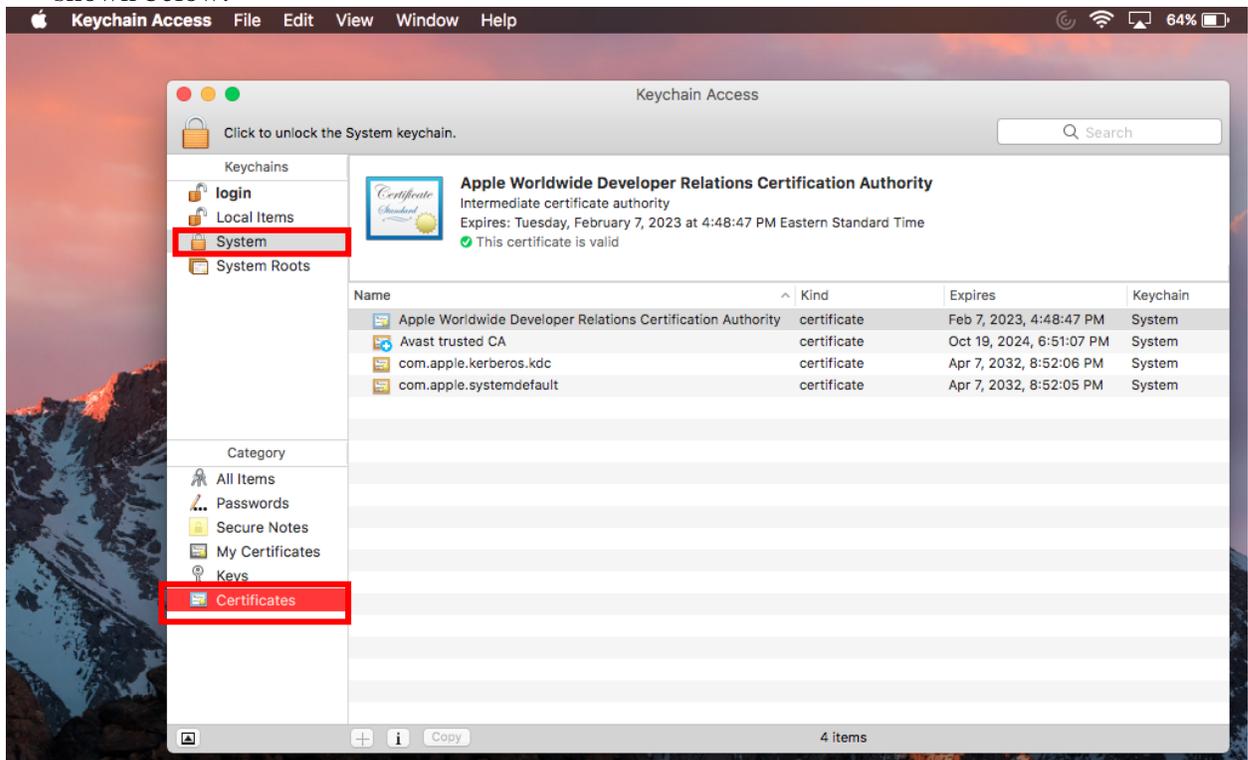
8. Select the COMODO RSA Domain Validation icon. Drag and drop the icon shown below to the Desktop of your computer.



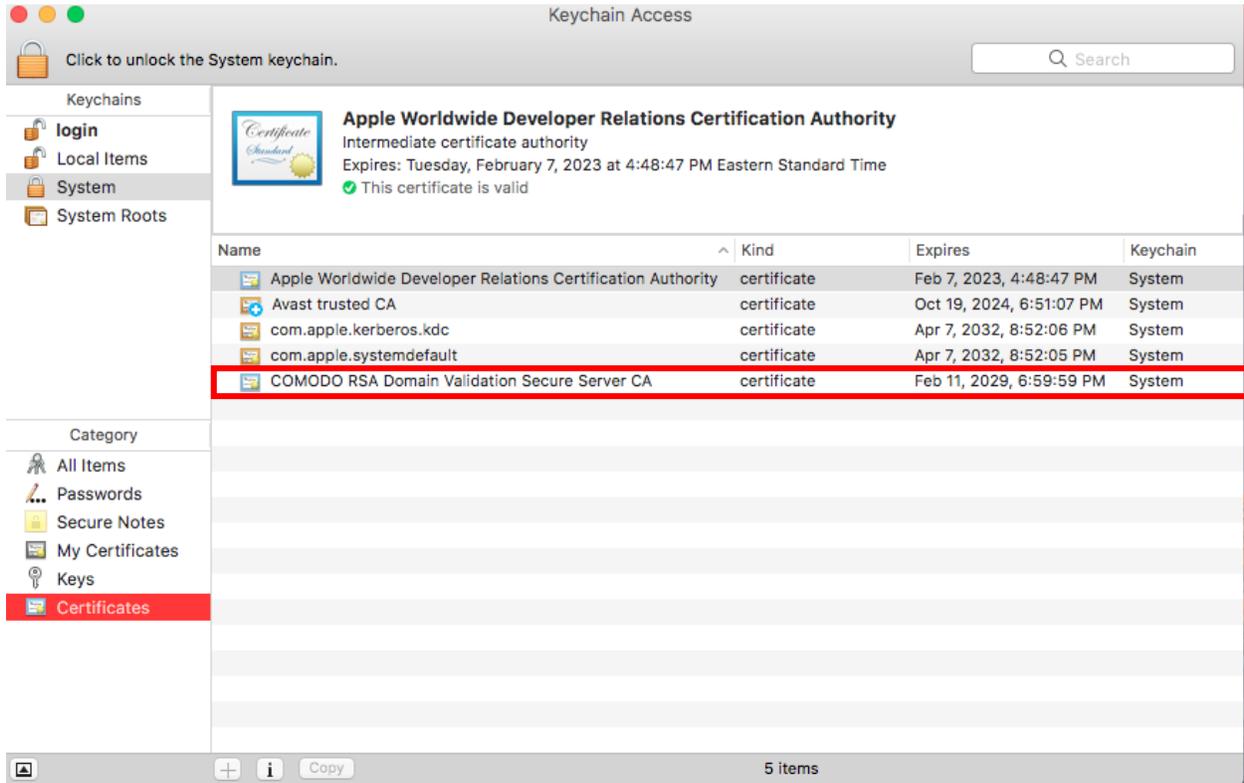
9. Open LaunchPad and open Keychain Access



10. Click on the System-> Certificates. Under the Category, select the Certificates option as shown below.



11. Drag and drop the certificate from your desktop to the Keychain Access program as shown below. It will ask to input your Macbook credentials to keychain access.



Now the COMODO RSA Domain Validation Secure Server CA will show up on the Keychain program as shown above.

12. Now open up Citrix and it will be working properly. The Citrix Apps will be opening correctly now.

