Citrix Receiver MacOS Mojave Certificate Error

If you are running MacOS Mojave and missing the RSA Comodo Domain Validation Certificate, follow the instructions below/

- 1. Install Citrix Receiver 12.9.1 https://www.citrix.com/downloads/citrix-receiver/mac/receiver-for-mac-latest.html
- 2. Go to the <u>EICAPPS</u> website

$\leftarrow \ \rightarrow$	C https://eicapps.eng.fiu.edu/vpn/index.html		☆ ⊘ 0 :
U	Engineering & Computing Florida International University	Please log on User name Password Log On	
	Please Login with your N If you still have trouble lo if you forgot your novell	ovell User name (ex: jdoe001) and password. gging in, contact EIC for support at 305-348-3034 or go to username and password please go to eic.fiu.edu	o EC2805

4. Click on "Install" option.



5. Click on "Already Installed"



- ... Citrix Receiver × + ← → C ■ https://eicapps.eng.fiu.edu/Citrix/EICLABSWeb/ \$ Citrix Receiver EICAD\tech -Q •6 \bigcirc 1 0 🗹 SW SAP Lumira Multisim 141 On-Screen Takeoff Outlook 2013 sis File Editor Design Studio 64 idWorks 2013 60 64-bit 64 Editio ArcMap 104 Primavera P6 Pro R1712 Notepad Navisworks Simulate 2019 ae 2019
- 6. This screen will pop up. Click on icon next to the URL:

7. If you are using Google Chrome, this screen will pop up:



8. Select the COMODO RSA Domain Validation icon. Drag and drop the icon shown below to the Desktop of your computer.





9. Open LaunchPad and open Keychain Access



10. Click on the System-> Certificates. Under the Category, select the Certificates option as shown below.

🗯 Keychain Ac	cess	s File	Edit V	View	Window	Help			\$ J	🔁 64% 🔲'
	•	•				Keych	ain Access			
		Click to u	unlock the	System	System keychain.				Q Search	
-		Keychair Iogin Local Iter System System R	ns Roots	6	ertificate	Apple Worldwide Developer Intermediate certificate authority Expires: Tuesday, February 7, 2023 This certificate is valid	Relations Cert	tification Authority astern Standard Time		
				Name			~	Kind	Expires	Keychain
and the second					Apple Wo	Idwide Developer Relations Certifi	cation Authority	certificate	Feb 7, 2023, 4:48:47 PM	System
					Avast trus	ted CA		certificate	Oct 19, 2024, 6:51:07 PM	System
					com.apple	e.kerberos.kdc		certificate	Apr 7, 2032, 8:52:06 PM	System
1000					com.apple	e.systemdefault		certificate	Apr 7, 2032, 8:52:05 PM	System
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11. Drag and drop the certificate from your desktop to the Keychain Access program as shown below. It will ask to input your Macbook credentials to keychain access.

• • •	Keychain Access					
Click to unlock the	Click to unlock the System keychain.					
Keychains login Local Items System System Roots	Apple Worldwide Developer Relations Cer Intermediate certificate authority Expires: Tuesday, February 7, 2023 at 4:48:47 PM E This certificate is valid					
	Name	Kind	Expires	Keychain		
	📴 Apple Worldwide Developer Relations Certification Authority	certificate	Feb 7, 2023, 4:48:47 PM	System		
	Nvast trusted CA	certificate	Oct 19, 2024, 6:51:07 PM	System		
	com.apple.kerberos.kdc	certificate	Apr 7, 2032, 8:52:06 PM	System		
	📰 com.apple.systemdefault	certificate	Apr 7, 2032, 8:52:05 PM	System		
	COMODO RSA Domain Validation Secure Server CA	certificate	Feb 11, 2029, 6:59:59 PM	System		
Category All Items L Passwords Secure Notes My Certificates Keys Certificates						
	+ i Copy	5 items				

Now the COMODO RSA Domain Validation Secure Server CA will show up on the Keychain program as shown above.

12. Now open up Citrix and it will be working properly. The Citrix Apps will be opening correctly now.

