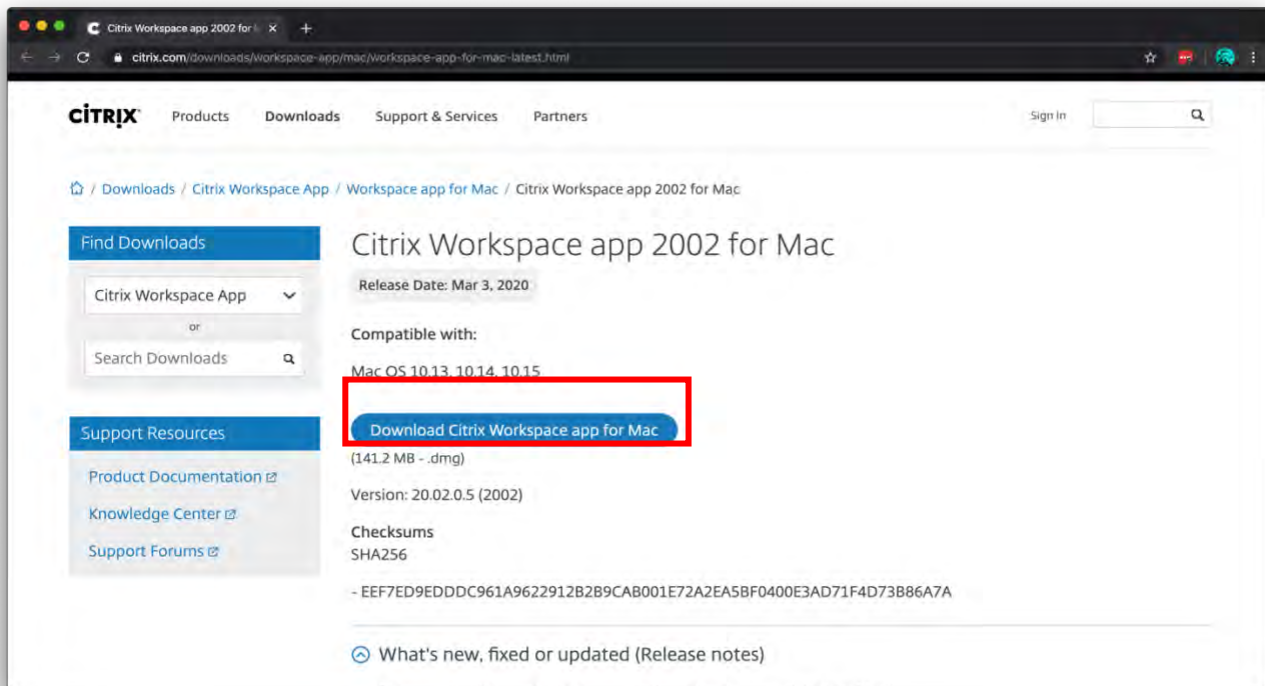
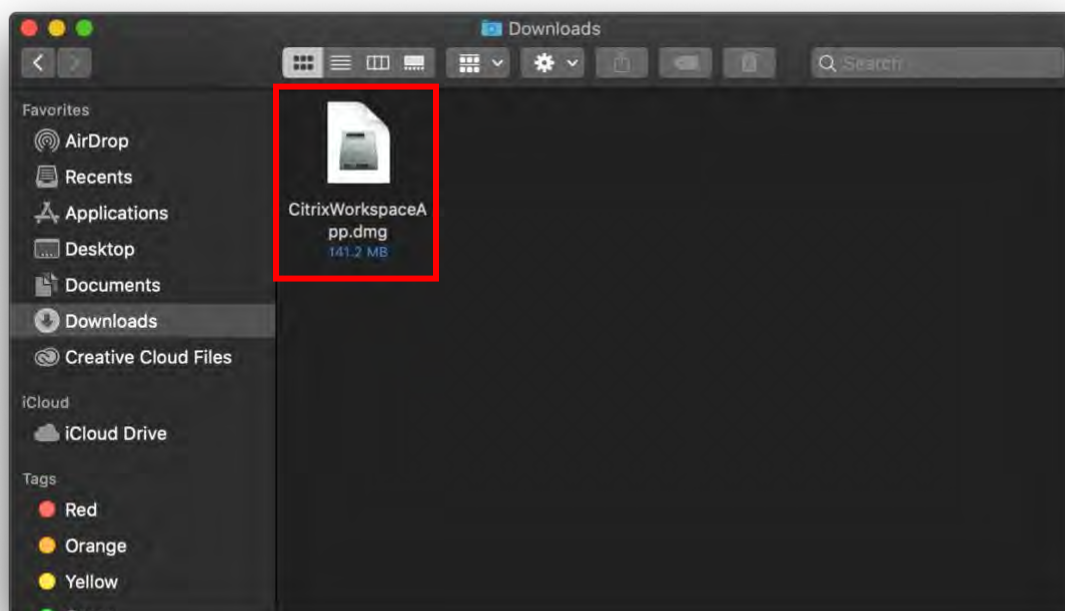


EIC USER MANUAL FOR INSTALLING CITRIX DESKTOP CLIENT ON MAC Catalina (10.15) or later **USE FIREFOX OR GOOGLE CHROME**

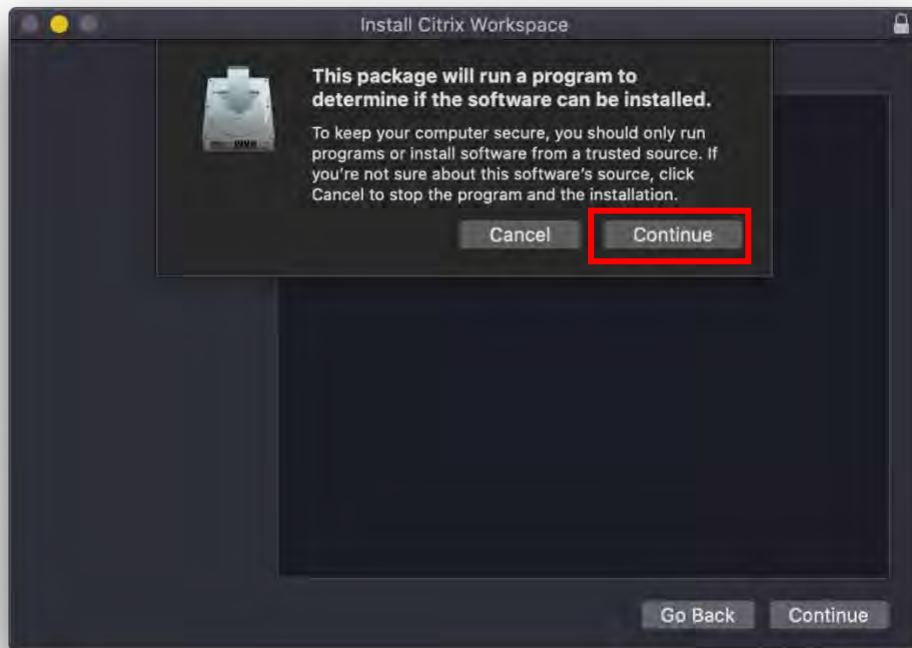
1. Go to <https://www.citrix.com/downloads/workspace-app/legacy-receiver-for-mac/workspace-app-for-mac-2112.html> and download the Citrix Receiver Workspace.

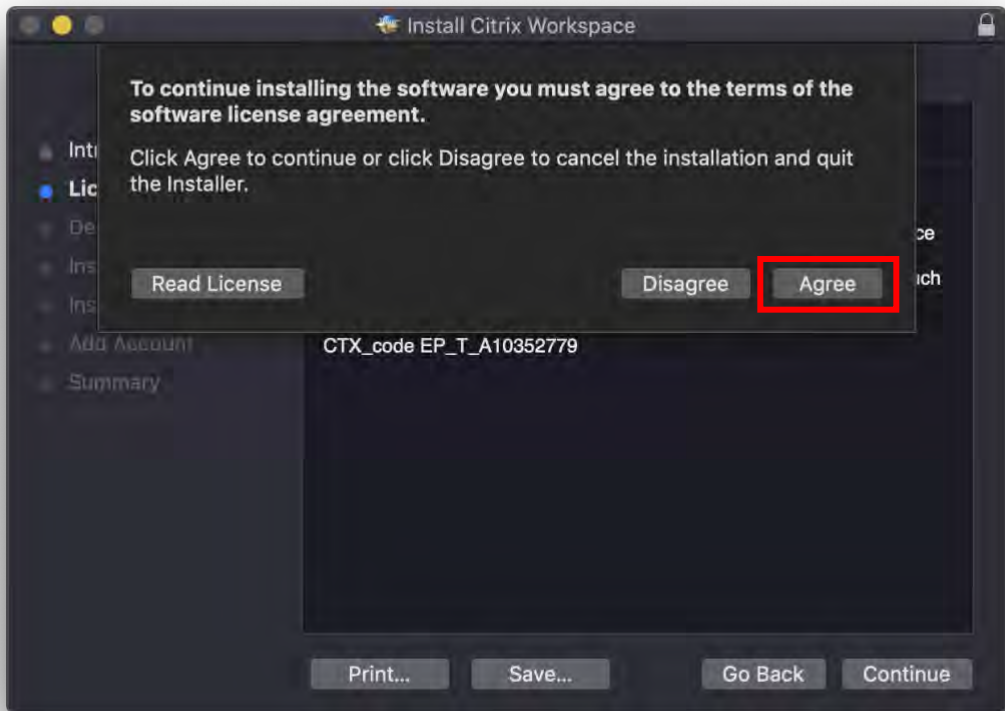
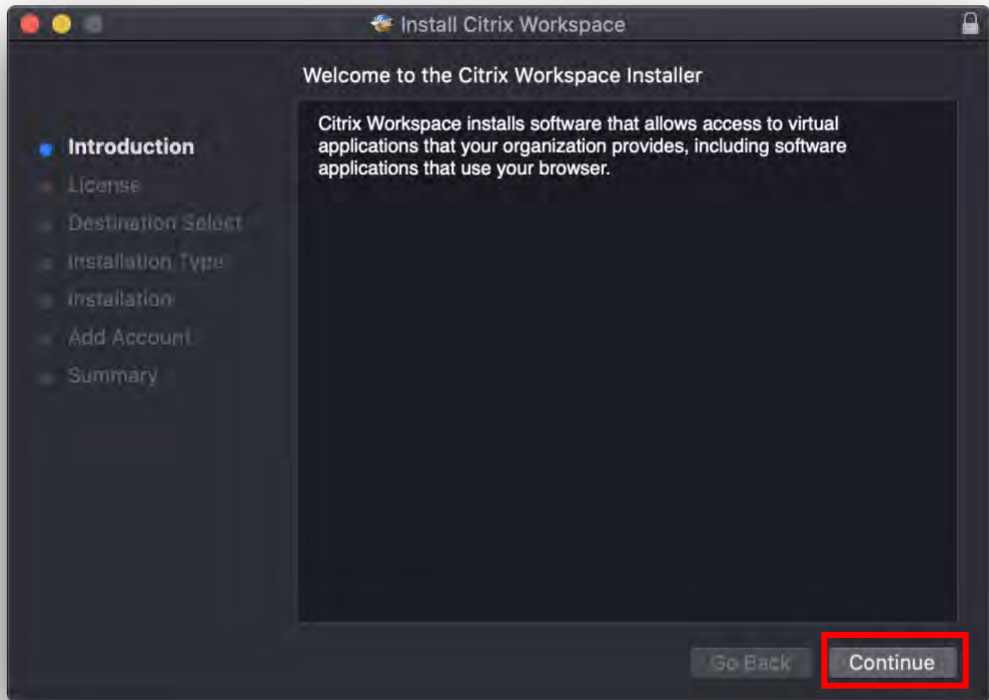


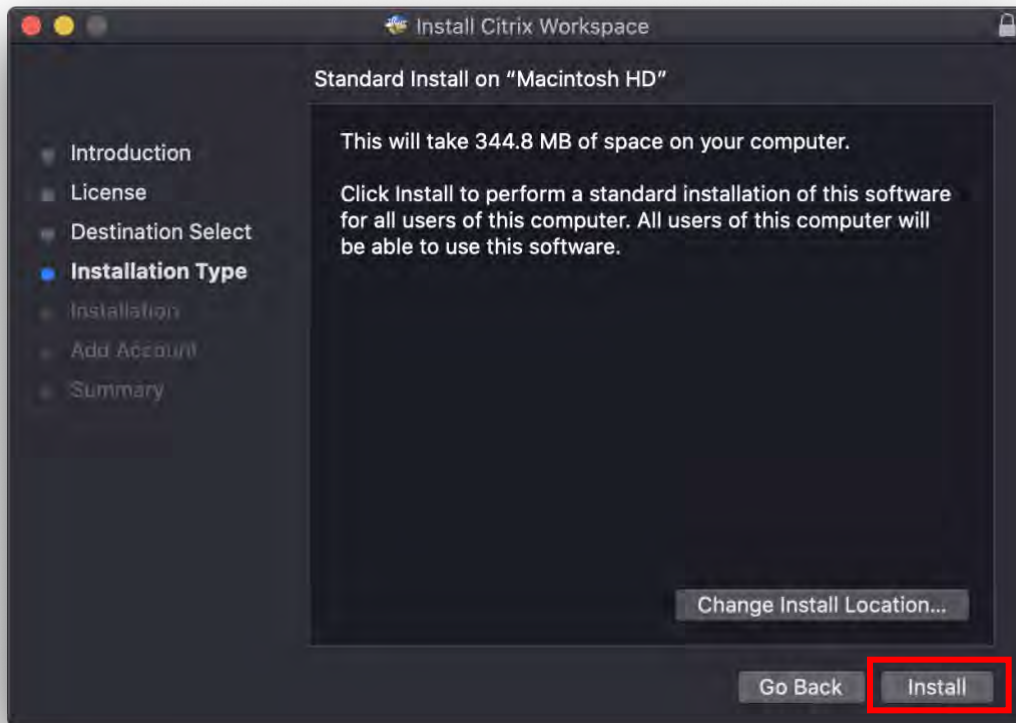
2. Navigate to the download folder on your computer and click on it to begin install.



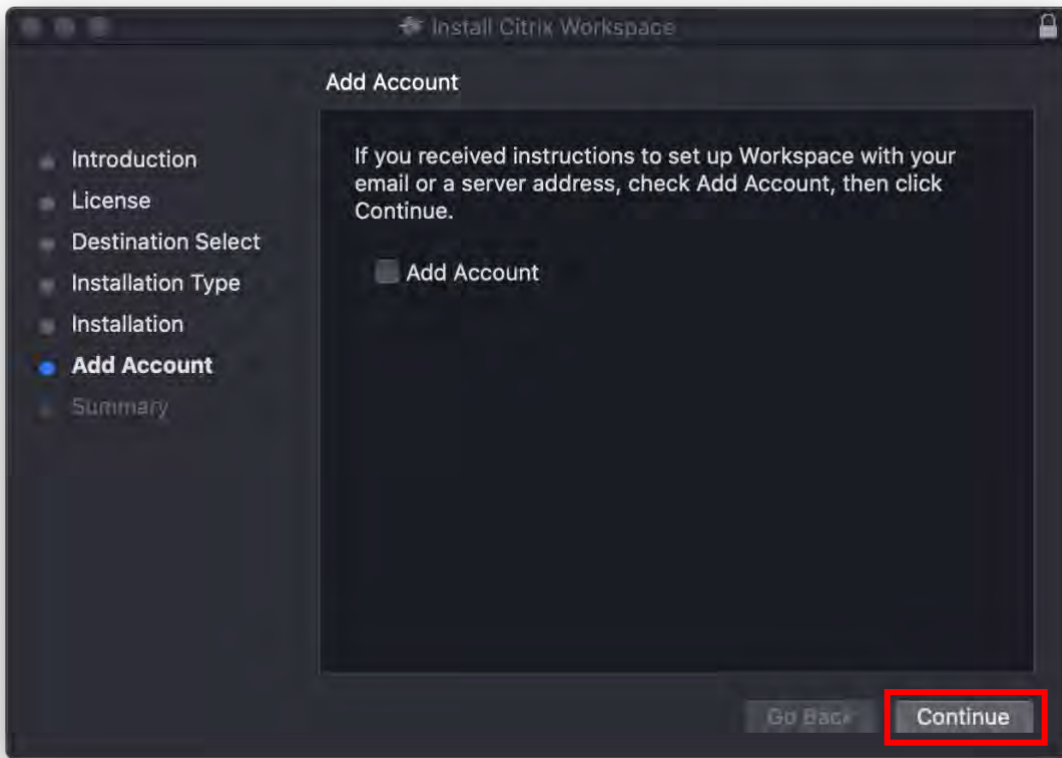
3. Install the Citrix Receiver Workspace by following these steps:



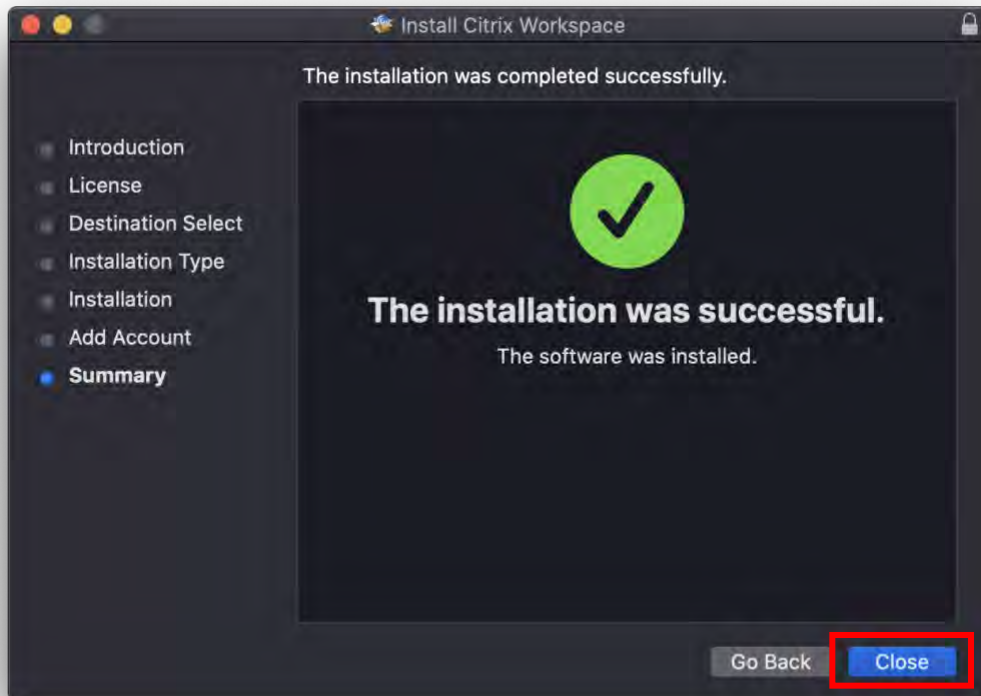




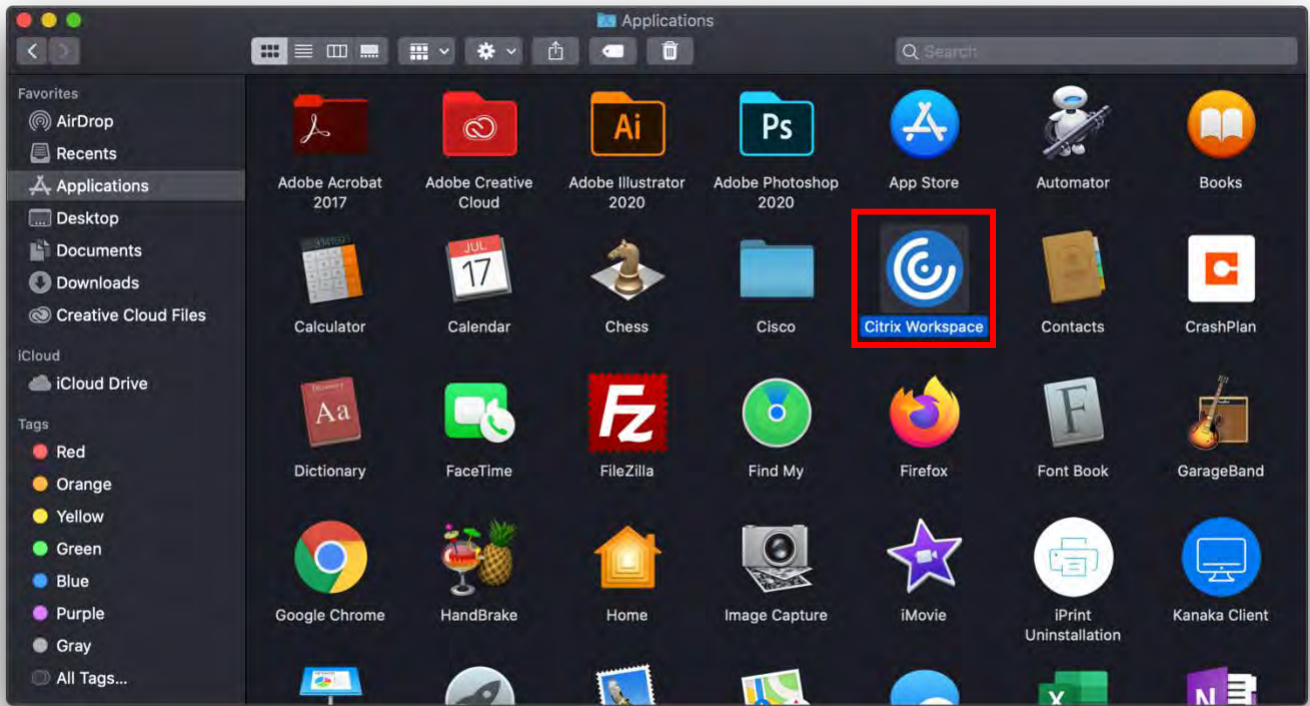
Input your computer user name/password here to approve installation.



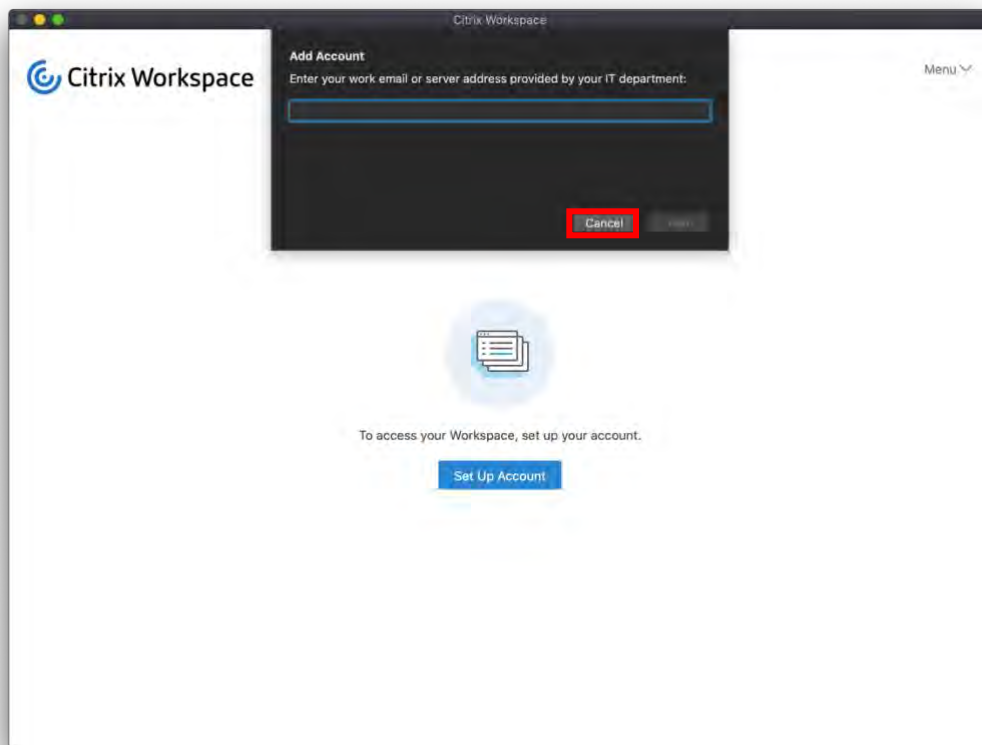
Do NOT click Add Account, just click continue to finish installation.



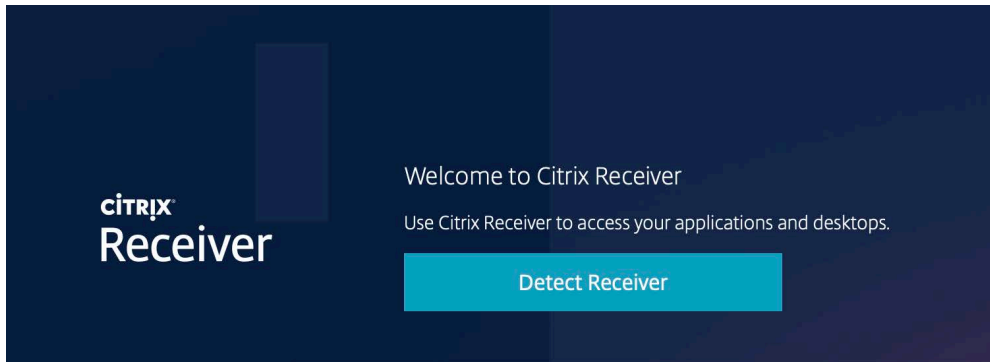
4. Launch the app from your applications.



5. Do not add any accounts on startup, click cancel from the alert box.



6. Once Citrix Workspace is installed it must be activated. Navigate to the following website: <https://cecapps.eng.fiu.edu/vpn/index.html>, log in and then click the "Detect Receiver" box.



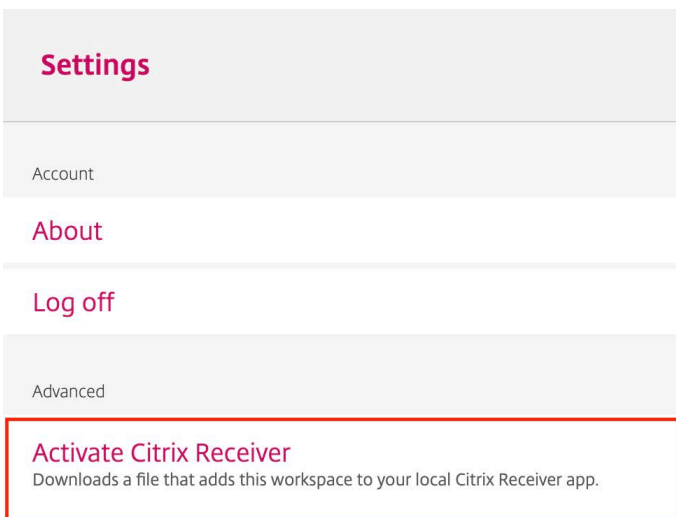
- Click "Already installed" below the Download button



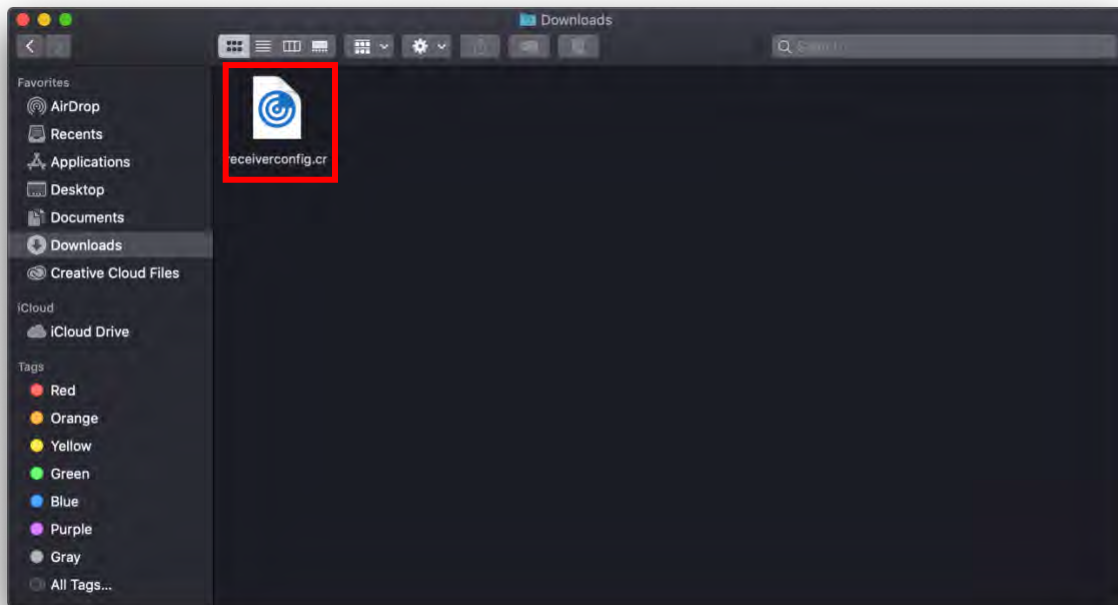
- Click "Account Settings" found in the top right gear



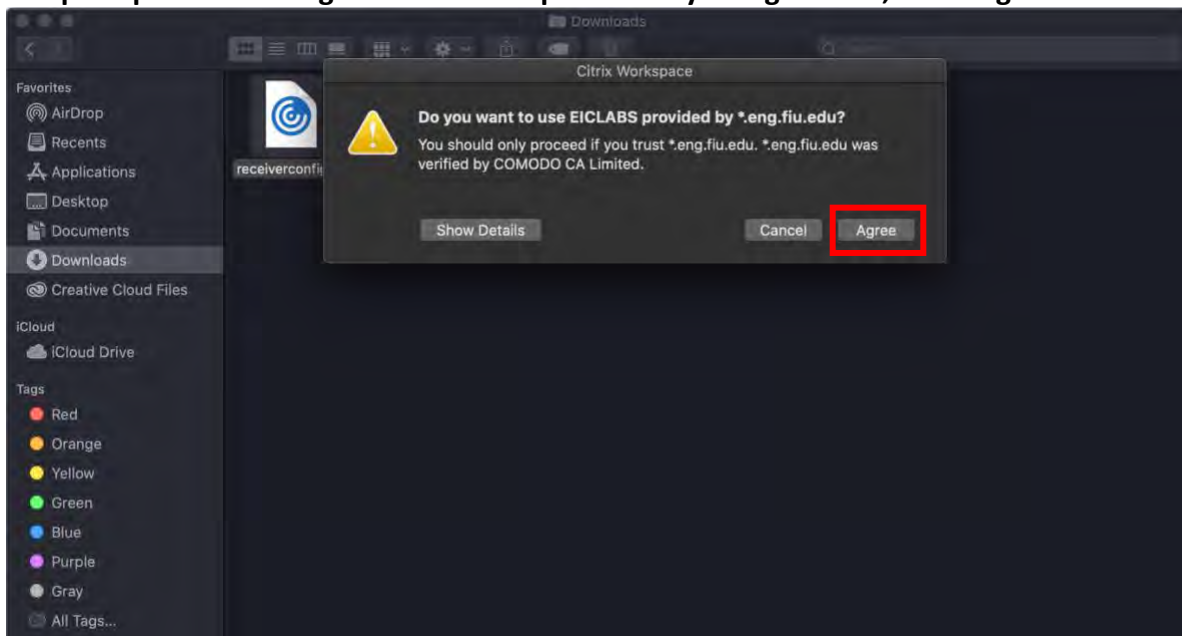
- Click "Activate Citrix Receiver" to download the configuration file



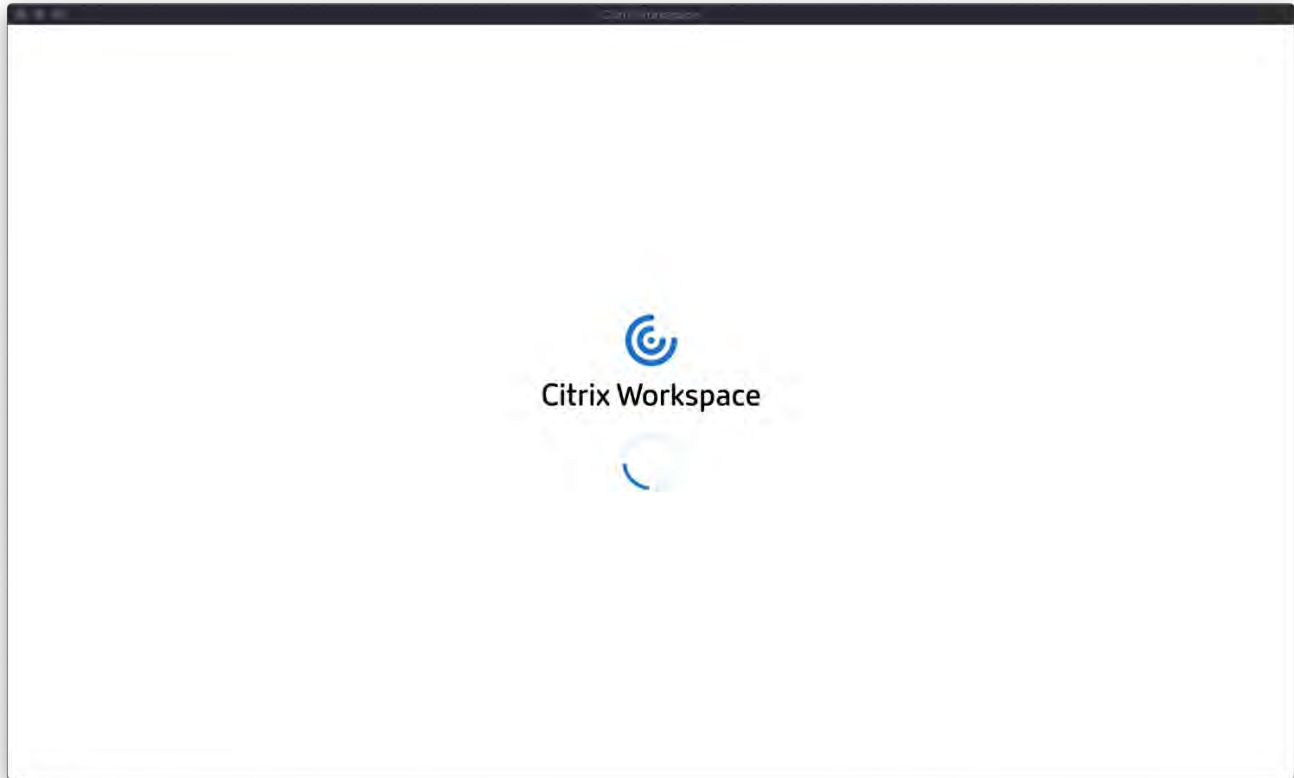
7. Find the “receiverconfig.cr” file in your downloads and click to open it.



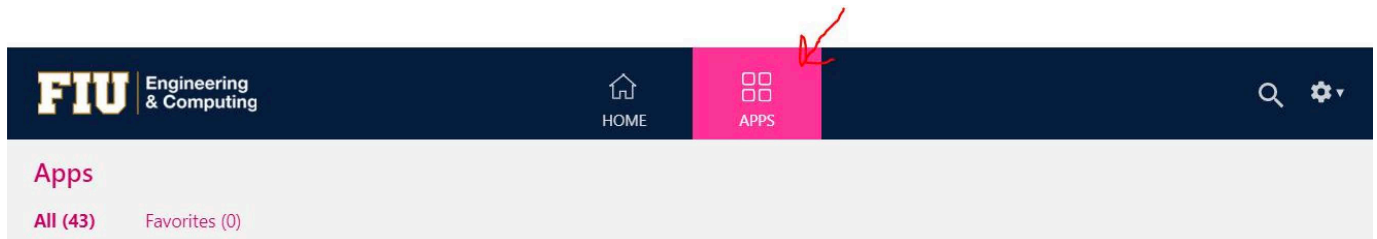
8. When prompted if wanting use CECAPPS provided by *.eng.fiu.edu, click “Agree”.



9. Once “receiverconfig.cr” is installed, Citrix Workspace will then load and ask you to enter your credentials. You will use your NOVELL credentials to login.



10. Once logged in there will be a tab available, where you can access the apps.



11. Click on the applications you wish to use

